

MARIAH LOPEZ

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Technical Communication and Information Design graduate with experience in instructional design support, accessibility auditing, technical documentation, and user-centered digital content. Incoming master's student in Web Design and Development with interests in accessibility, learning technologies, UX, and digital learning experiences.

EDUCATION

Bachelor's Degree | Tech Comm & Info Design | University of Colorado Springs 2024 - 2026
Associate's Degree | Arts - Spanish with Designation | Pikes Peak State College 2022 - 2024

RELEVANT COURSEWORK

User Experience Research Design & Methods | Technical Writing | Grant & Proposal Writing | Python | CSS | JavaScript | C++ | HTML | SQL | Linux | Financial & Managerial Accounting | Data Analysis | Data Modeling | AI, Accessibility, & Augmentation | Statistics | Instructional Design | Content Strategy & Management | LMS | Human Computer Interaction | LXD | Editing & Style | eLearning | Digital User Interface | Cybersecurity | PC Applications | Data Structures & Algorithms

PROJECTS

Canvas Accessibility Audits & Usability Studies

- Conducted accessibility audits and usability evaluations for Canvas course shells using WAVE and UDOIT to identify WCAG compliance issues and improve learner accessibility. Applied accessibility standards, content organization, and user-centered design principles to support more inclusive digital learning experiences.

Technical Documentation System (Docs-as-Code SOP & Knowledge Base)

- Designed a structured documentation and knowledge management system using Markdown and GitHub to improve content organization, workflow consistency, and usability. Developed reusable SOP templates and instructional documentation using docs-as-code principles and information architecture best practices.

WORK EXPERIENCE

Final Document Specialist | Mortgage Solutions Financial 2024 - 2026

- Audited mortgage & investor documents for accuracy & federal compliance requirements
- Supported document lifecycle management & quality assurance workflows within SharePoint systems

Account Representative | FirstSource Advantage LLC 2022 - 2024

- Maintained accurate documentation while following regulation & compliance procedures
- Managed customer accounts using CRM in a high-volume environment